

Company	: FLG Supply Chain	Grasbeemd 28
Attention	: To Whom It May Concern	5705 DG Helmond
From	: Menno Berman	
Department	: Quality Assurance	P.O.Box 366
Copy	: -	5700 AJ Helmond
Date	: February 27 <sup>th</sup> 2013	The Netherlands
Your reference	: -	
Our reference	: QA-130002	T: +31 492 575 151
Subject	: <b>Continuous Quality Improvement Program</b>	F: +31 492 575 149
	: <b>- Control of Nonconforming Product</b>	

[www.fokker.com/landinggear](http://www.fokker.com/landinggear)

## MEMO

Dear Valued Supplier,

We expect our Suppliers to be committed to a zero defect approach. 100% conformity to product requirements shall always be the goal.

In the case where the Supplier wishes to request a deviation to supply products that do not fully comply with Fokker Landing Gear (FLG) requirements, the Supplier shall inform FLG and request approval.

**As of March 1<sup>st</sup>, 2013, all concession requests shall be submitted through the FLG Concession Request form.**

Concession requests need to be addressed to the responsible Buyer of FLG by means of the concession request form as referred in the work instruction WI 8.3-1 Control of Nonconforming Product. Please visit the FLG Supplier Information page on [www.fokkerlandinggear.com/Supplier-Management](http://www.fokkerlandinggear.com/Supplier-Management) for the concession request form and instruction.

If you should have any questions, please don't hesitate to contact your FLG Buyer for assistance.

We greatly appreciate your support and thank you for the opportunity to continue working with you and your organization.

Kind regards,

Menno Berman  
Supplier Quality Assurance



**Fokker Landing Gear B.V.**